

Lurdy Ház

House Rules for Visitors Arriving with Pets

Version date: 22 July 2025

Lurdy Shopping and Office Centre (registered address: 1097 Budapest, Könyves Kálmán körút 12–14.; hereinafter: **Lurdy Ház**) considers it a priority to provide visitors with the opportunity to bring their pets onto the premises, in keeping with its animal-friendly policy and in full compliance with applicable legislation. Entry to Lurdy Ház with a pet is permitted exclusively upon acceptance and observance of these Rules.

1. General Conditions

1.1 Only companion animals (pets) that satisfy all of the following criteria may be brought into the Shopping Centre:

- healthy;
- clean and well-groomed;
- well-socialised and house-trained;
- not posing a risk to the physical safety, health, peace, or property of other visitors.

(Legal basis: Act XXVIII of 1998 on the Protection of Animals, Sections 5–9; Act V of 2013 — Civil Code [Ptk.], Section 6:562)

1.2 Animals may only be supervised by a person who is at least 18 years of age, legally competent, and capable of safely controlling and restraining the animal.

1.3 Animals may only be led or transported:

- on a short leash;
- with a muzzle where necessary;
- or in a closed, secure carrier.

1.4 Dangerous dogs (as defined by Act XXVIII of 1998, Section 35, and Government Decree 41/2010. (II. 26.)) may only be brought onto the premises in the manner prescribed by law — that is, fitted with a secure muzzle, an escape-proof collar or harness, and led on a non-retractable leash of no more than 2 metres — and only when accompanied by a competent handler.

2. Health Requirements

2.1 Any pet admitted to the premises must hold:

- a valid rabies vaccination;
- an individual identifier (microchip);
- a vaccination record book or pet passport as documentary proof of the above.

(Legal basis: FVM Decree 164/2008. (XII. 20.); Act XXVIII of 1998, Section 42/A)

2.2 Lurdy Ház is entitled to verify the existence of the required documentation. In the event of non-compliance, entry for the animal and its accompanying person may be refused, or they may be required to leave the Shopping Centre.

3. Use of the Food Court

3.1 Pets are permitted in the food court provided that:

- the animal is on a leash;
- it does not disturb other guests;
- it behaves calmly and in a well-mannered fashion.

3.2 During busier periods, the use of a muzzle is strongly recommended in the interest of the safety of other visitors.

3.3 Please note that pets are not permitted in any area used for the sale or processing of food, with the exception of guide dogs, assistance dogs, and therapy dogs.

(Legal basis: VM Decree 62/2011. (VI. 30.); Regulation (EC) No 852/2004 on the hygiene of foodstuffs)

4. Use of Escalators and Moving Walkways

4.1 Escalators and moving walkways pose a significantly heightened risk of injury to animals.

4.2 Pets must be carried by hand when using an escalator or moving walkway.

4.3 Guide dogs and assistance dogs are exempt from this requirement.

5. Prohibited Animal Types

The following animals may not be brought onto the Shopping Centre premises:

- birds;
- exotic, venomous, or wild animals;
- farm animals (livestock);
- sick, aggressive, or unsocialised domestic animals.

(Legal basis: Act XXVIII of 1998, Sections 5–6; applicable public-health guidelines)

6. Cleanliness and Liability

6.1 Should an animal soil any part of the Shopping Centre, the accompanying person is required to clean up the soiling immediately and to report the incident to the information desk so that disinfection arrangements can be made.

6.2 The owner of the animal, or the person who brought the animal onto the premises, bears sole criminal, civil, and administrative liability for any personal injury or property damage caused by the animal.

(Legal basis: Civil Code [Ptk.], Section 6:562 — strict liability of the keeper of an animal)

6.3 Lurdy Ház accepts no liability for the potential loss of, injury to, or death of an animal, nor for any damage arising from the animal's interaction with third parties.

7. Legal Consequences

7.1 In the event of a breach of these Rules, Lurdy Ház is entitled to:

- require the animal and its companion to leave the Shopping Centre premises immediately;
- notify the relevant authorities if there are grounds to suspect a breach of applicable law;
- initiate civil or damages proceedings if loss or damage has occurred.

8. Final Provisions

8.1 These Rules are publicly available and binding on all visitors. By entering the Shopping Centre, visitors automatically accept the provisions of these Rules.

8.2 Lurdy Ház reserves the right to amend these Rules at any time, unilaterally, and to inform visitors of any changes via the website or on-site notices.

These Rules were drawn up with reference to the following legislation:

- Act XXVIII of 1998 on the Protection of Animals
- Act V of 2013 — Civil Code (Ptk.)
- Government Decree 41/2010. (II. 26.) on the keeping of dangerous dogs
- VM Decree 62/2011. (VI. 30.) — hygiene rules for animal-friendly hospitality
- Regulation (EC) No 853/2004 on the hygiene of foodstuffs
- FVM Decree 164/2008. (XII. 20.) — mandatory microchip identification of dogs

Issued by:

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