

Lurdy Ház – Tenant Information Guide

Important Contact Information

Operations – Maintenance

For issues related to operations, maintenance, or repair requests (e.g., cooling-heating, lighting, window repairs, etc.):

During customer service hours:

Mon: 8:00–15:00 | Tue–Wed: 8:00–17:00 | Thu: 8:00–15:00 | Fri: 8:00–13:00

🔗 Via the maintenance request system: <https://lurdy.apfmhelpdesk.com/>

(Registration required: muszak@lurdyhaz.hu)

Requests are handled in accordance with the General Terms and Conditions attached to your lease agreement.)

For reports during evenings and weekends: 📞 Security Service: +36 70 457 1583

Technical Manager:

Benjamin Kövér 📞 +36 30 678 5495 | ✉ kover.benjamin@lurdyhaz.hu

Marketing

Exclusive discounts available for our tenants and their employees.

Information: Lurdy VIP Program 🔗 Current discounts: <https://lurdyhaz.hu/lurdyvip>

Registration: ✉ lurdykedvezmeny@lurdyhaz.hu

Lurdy Newsletter

Stay updated with the latest news, updates, and events at Lurdy.

Newsletter subscription: <https://mailchi.mp/lurdyhaz/lurdyvip>

For information on advertising opportunities, contact us:

✉ marketing@lurdyhaz.hu

Finance – Invoicing

For inquiries related to invoicing, please contact: ✉ penzugy@lurdyhaz.hu

Sales

For inquiries regarding office or retail space leasing, please contact:

✉ sales@lurdyhaz.hu

Parking

Opening Hours of Parking Areas:

Outdoor parking: 0–24

Underground garage: 5:30–22:00

Parking-related administration:

Mon: 8:00–15:00 | Tue–Wed: 8:00–17:00 | Thu: 8:00–15:00 | Fri: 8:00–13:00

✉ parkolas@lurdyhaz.hu / Parking invoices: szamla.parkolas@lurdyhaz.hu

Issue reporting: 📞 +36 70 457 1583

Secure Bicycle Storage

Located in the underground garage, accessible with a magnetic card.

Card request via email: parkolas@lurdyhaz.hu (Fee: HUF 1,000 / month)



Security Service (Dispatcher Office)

24/7 duty: 📞 +36 70 457 1583

2. Events / Conferences

 Event Calendar: <https://lurdyhaz.hu/esemenyek/>

Conference Center:

 info@lurdykonferencia.hu |  +36 70 674 2920

 Website: <https://lurdykonferencia.hu/>

3. Services

Restaurants, cafés: Ground floor, 1st floor (Mon–Sun: 10:00–20:00)

ATMs: OTP, Erste, K&H – located beneath the escalators near the outdoor parking



Post Office: Ground floor (Mon–Fri: 9:30–18:00, Sat: 10:00–16:00)

Pharmacy: Ground floor (Mon–Fri: 9:00–20:00, Sat: 10:00–15:00)

Fitness Center: Scitec Gold Fitness – Open 0–24

4. Emergency

Fire:  Security Service: +36 70 457 1583, then call 112 or 105

Medical Emergency / Ambulance:  Medical Service: +36 1 215 1644 |  Ambulance: 112

5. Other Important Information

Opening Hours:

The building is open daily from 6:00 to 22:00.

Office access outside of opening hours is available via the entrance next to the dispatcher office on the outdoor parking side.

Waste Management:

Central waste collection containers: BLUE-LABELLED bins



- Basement level (-1): near the loading ramp – accessible via the double door behind the blue staircase from the underground garage / or from the Pékerdő Street side of the building
- 1st floor: in front of the service elevator – behind the double doors between the red elevators and Moncremi

Cleaning:

Common areas are cleaned daily from 6:00 to 9:00.

For unique construction or maintenance projects, please contact our partner:

Wood & Bau Hungary Kft.

 +36 30 332 9197 |  woodbau.karbantartas@gmail.com


We welcome your suggestions, requests, or any complaints:

 info@lurdyhaz.hu

Address:

1097 Budapest, Könyves Kálmán Blvd. 12–14., Lurdy Ház (Blue elevator, 4th floor)

 Email: info@lurdyhaz.hu |  www.lurdyhaz.hu

 Facebook, Instagram, TikTok, LinkedIn

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